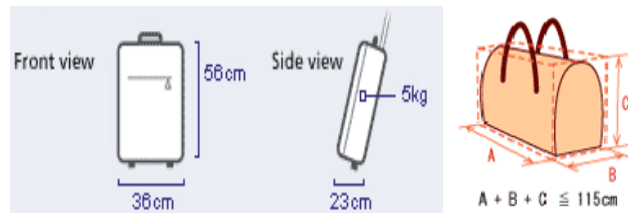


Hand Baggage Guideline

Dimension



- Each hand baggage must not weigh more than 5 kg.
- the second hand baggage must be tagged with exemption tag. (Only for First and Business Class Passenger)

Before you head to departure gate

- Do not carry bulky hand baggage into cabin.
- Ensure duty-free purchases are within the hand baggage allowances.
- Use a baggage test kit at the entrance point to check-in area to ensure that your hand baggage is within the measurement.
- All valuable items to be removed from check-in baggage.
- Above rule applies to all including self services check-in passenger.

For more information, email us at:
feedback@malaysiaairports.com.my
or call us at:
03- 87762000



What is it?

Hand baggage or unchecked baggage is baggage or personal belongings that is not checked-in and can be hand-carried into the aircraft without any charge, suitable for placing in the overhead compartment or under the passenger seat.

EFFECTIVE: 01ST OCT 2010



Policy and Regulation

The hand baggage policy ‘one passenger, one baggage’ is aimed at ensuring the safety and comfort of passengers during flight as excess hand baggage is a safety /hazard and an inconvenience to passengers especially during an emergency.

For your safety

- To provide enough storage space for others passenger.
- Easier accessible to and from seats.
- It improves passenger boarding and disembarkation to facilitate on-time departure and arrivals.
- Cabin crew service along the aisle is smoother.
- Transfers between flights are faster.
- Emergency evacuation becomes easier.



PERMITTED CARRY-ON BAGGAGE:

- A handbag, pocket book or purse.
- An overcoat wrap or blanket.
- A reasonable amount of reading material
- An infant carrycot.
- Electronic equipment such as cell phones, portable music players, laptops, a small camera and/or a pair of binocular.
- Nail clipper, non-metallic nail files.
- Disposable razors, razor blade cartridges.
- Syringes or needles for personal medical use with needle guard in place, when accompanied by the medication in its original labeled container.
- Crutches/walking canes and/or braces, prosthetic devices, which the passenger is dependent on.



Fully collapsible baby stroller (on wide-body aircraft only)



NOT PERMITTED BEYOND THE SCREENING CHECKPOINTS:

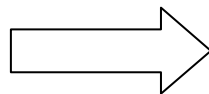
- All knives, cutting and puncturing instruments including box cutters, ice picks, straight razors, metal scissors, metal nail files, corkscrews.
- Any sharp and/or pointed objects.
- Weapons including handguns, rifles, ammunition, gun powder, pepper spray, bear spray, mace, tear gas, replica or toy weapons.
- Aerosol spray cans including hair spray, deodorant, insect repellent, or butane fuel.
- Balloons filled with helium gas.
- Flammable liquids or solids including fuel, paint, paint thinner, lighter fluid.
- Sporting equipment such as: golf clubs, lacrosse sticks, hockey sticks, ski poles, squash/tennis racquets, ice skates, baseball/softball bats, pool cues.
- Umbrella, passengers are not allowed to carry on board as its looks like a weapon in some cases.
- Any other hazardous item as defined and regulated by law including explosives, fireworks, radioactive materials, poisons, infectious substances.



**STANDARD OPERATING PROCEDURES
KLIA SINGLE CABIN LUGGAGE POLICY
HAND BAGGAGE GUIDELINE (effective 01st October 2010)**

AT CHECK-IN COUNTER:

1. Check-in counter staffs are to advise and ask passengers to show their hand-baggage.
2. Passengers are allowed to only ONE (1) cabin-baggage or un-checked baggage with permitted size of 36cm x 56cm (refer Attachment) and 1 or 2 additional 'permitted' tagged hand-baggage.
3. Additional 1 or 2 'permitted' hand-baggage (example: ladies handbags/laptop case/camera case/baby bag containing babies utensils/shopping bag) are allowed and shall be tagged by the check-in staffs. The ONE (1) 'allowed' cabin-baggage does not require any tagging.



**'Allowed' cabin-
baggage –DO NOT
NEED ANY TAGGING**



'Permitted' tagged
hand-baggage

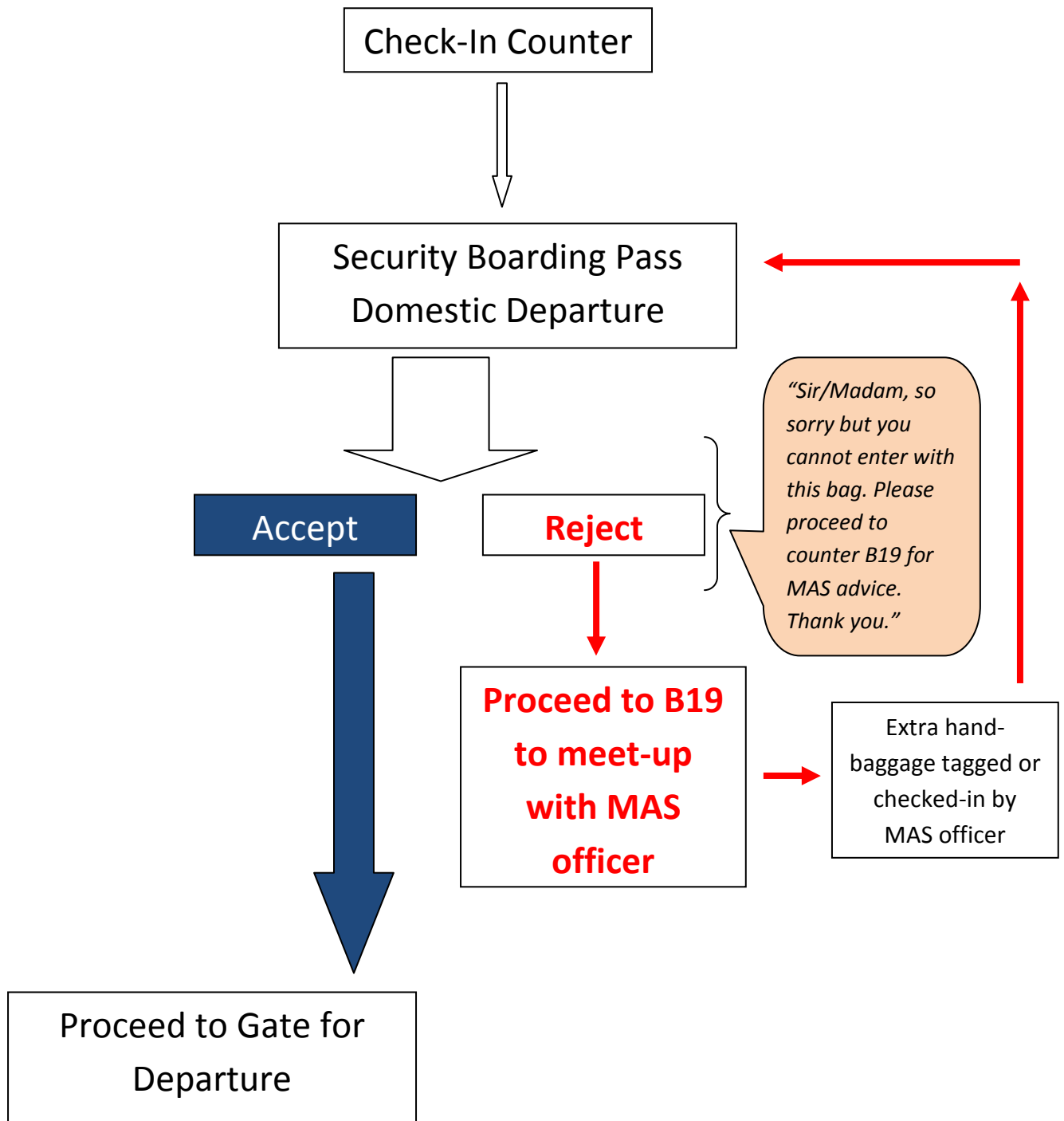
Sample of tag from
MAS



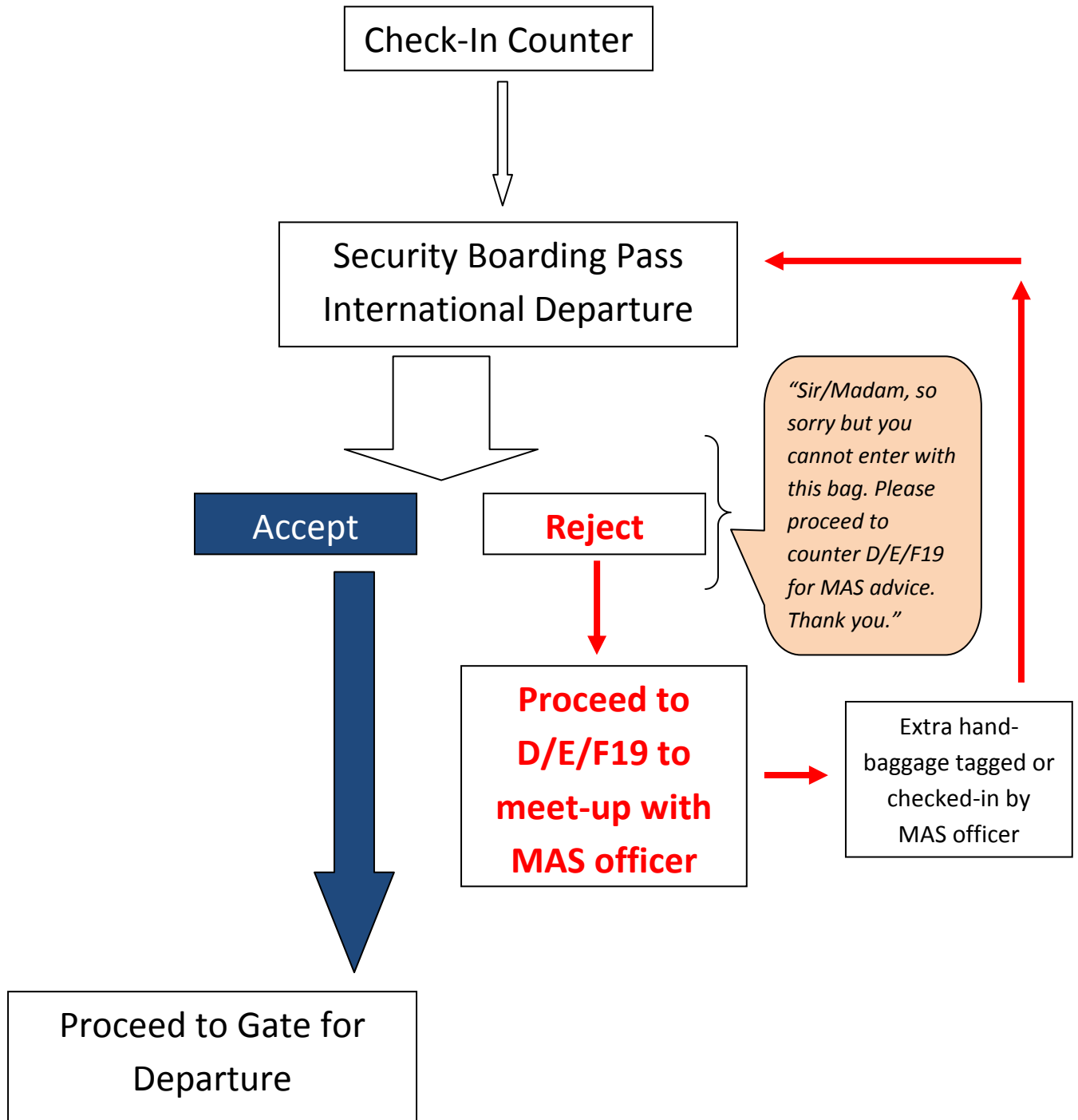
AT SECURITY BOARDING PASS GATE:

1. Passengers carrying 'non-tagged' hand-baggage will be refused entry and are required to proceed to the below counters:
 - check-in counter B19 (MAS officers shall be stationed here at all time) → for Domestic Departures
 - check-in counter D19/E19/F19 (MAS officers shall be stationed here at all time) → for MH flights with International Departures
 - relevant foreign carrier counters → for foreign carriers with International Departures
 - MAS shall position their officers at all Boarding Pass gate to assist AVSEC staffs.

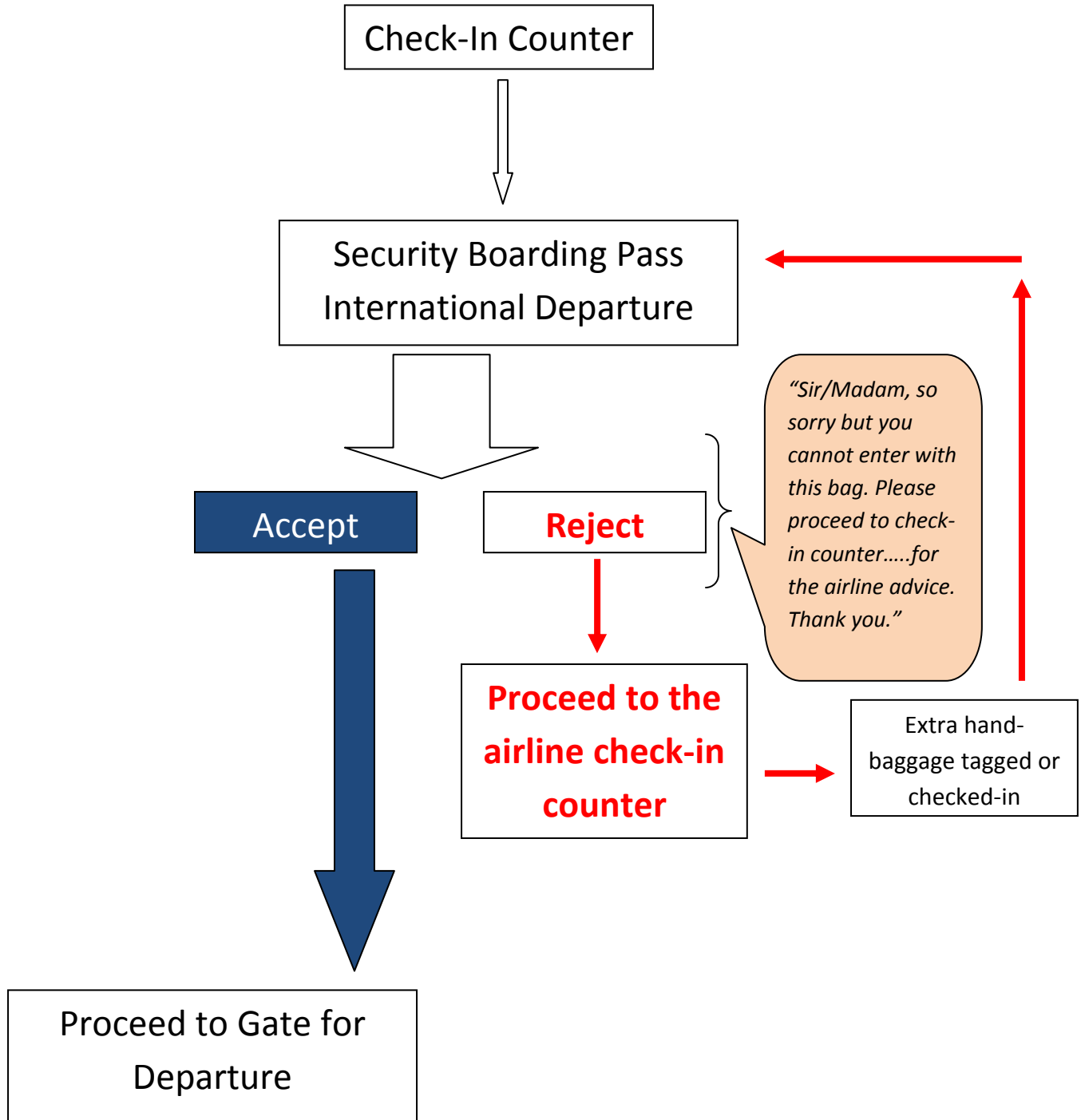
PROCESS FLOW FOR DOMESTIC DEPARTURES



PROCESS FLOW FOR INTERNATIONAL DEPARTURES: MH FLIGHTS



PROCESS FLOW FOR INTERNATIONAL DEPARTURES: FOREIGN CARRIERS (HANDLER-MAS/KLAS)



LIST OF AIRLINES: ALLOCATION BY CHECK-IN COUNTER

NO.	AIRLINES	ROW
1.	3K JetStar Asia	M
2.	4H United Airways Bd Limited	A
3.	8M Myanmar Airways	J
4.	9W Jet Airways	J
5.	BG Biman Bangladesh	A
6.	BI Royal Brunei	K
7.	BR Eva Airways	J
8.	CA Air China	G
9.	CI China Airline	H
10.	CX Cathay Pacific	G
11.	CZ China Southern	J
12.	EK Emirates	M
13.	EY Etihad	A
14.	GA Garuda Indonesia	A
15.	GF Gulf Air	K
16.	HY Uzbekistan Airways	H
17.	IR Iran Air	H
18.	IX Indian Express	K
19.	IY Yemenia	A
20.	JL Japan Airlines	J
21.	KC Air Astana	K
22.	KE Korean Air	H
23.	KL KLM Royal Dutch	J
24.	KU Kuwait Airways	K
25.	LH Lufthansa	K
26.	MF Xiamen Airline	G
27.	MH Malaysia Airlines Group	L
28.	MI Silk Air	L
29.	MK Air Mauritius	H
30.	MS Egypt Air	H
31.	MU China Eastern	J
32.	MZ Merpati Nusantara	A
33.	PK Pakistan Airlines	K
34.	PX Air Niugini	H
35.	QR Qatar Airways	H
36.	RA Royal Nepal	A
37.	RJ Royal Jordanian	H
38.	SQ Singapore Airline	L
39.	SV Saudi Arabia	K
40.	TG Thai Airways	G

MALAYSIA AIRPORTS (SEPANG) SDN BHD

NO.	AIRLINES	ROW
41.	UL Sri Lankan	M
42.	UM Air Zimbabwe	M
43.	VN Vietnam Airlines	H
44.	W5 Mahan Air	G
45.	WY Oman Air	J
46.	Z5 GMG Airlines	A
47.	ZH Shenzhen Airline	J